



BUSINESS CONTINUITY PLANNING

As one of the world's leading carbon black manufacturing companies, Birla Carbon and its affiliate companies ("Birla") create products that contribute to an enhanced standard of living for people throughout the world.

Birla Carbon has production facilities located throughout the world and has established for each of them a comprehensive Disaster Recovery and Business Continuity Plan (BCP) for business interruption due to natural disasters or other types of business disruptions. Our business continuity approach has been developed over the years as a built-in local aspect, where each plant has focused on key elements of prevention and the ability to maintain our supply should disruption occur.

We have implemented a company-wide initiative based on international standards for Business Continuity Management Systems (BCMS). The plans focus entirely on establishing, implementing, operating, monitoring, reviewing, maintaining and continually improving a documented management system to prepare for, respond to and recover from disruptive events, should they arise. This BCMS forms the cornerstone for specific recovery strategies for business processes and activities deemed to be most crucial to ensuring the continuous supply of product to our customers. As a result of this extensive undertaking and review, our process was based on the ISO 22301 standards and are now focused on IATF 16949 requirements.

It is also essential that Birla Carbon's employees understand and are ready to implement our business continuity strategy. We have now completed BCP training for all key personnel, ensuring that the strategy is promoted consistently across all of our operations. We conduct monthly meetings with our regional and cross-functional corporate risk committees to identify, assess, and prioritize risks. We discuss, develop and document mitigation strategies, including Business Continuity Plans. Our ongoing communication ensures that best practices can be shared across all our sites while promoting our supply chain sustainability efforts.



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Chief Legal, Sustainability
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